

Bookings & Travel: Important things to know

Please take a moment to read this page. It covers T&Cs about booking and there's some useful information about what to expect when you book and when you attend a course.

If you have a specific query about your booking or you are unable to book via the website, please email [Susanne Wakefield](mailto:Susanne.Wakefield).

Cancellations

We will accept cancellations up to 30 days before the start of any course. A non-refundable deposit of 50% of the full course fee will be retained. If you cancel after this time, the full course fee is due. Bookings are not transferable between courses. We do not provide cancellation insurance but advise you to take out your own insurance.

Travel

After your booking is confirmed, for residential courses we will advise you of the travel options to the location. Please note that the costs of travel to Dark Angels courses are not included in the course fees.

Accommodation

In some of our venues there are shared bathrooms and a mixture of twin and single bedrooms. Occasionally, participants may have to share. We will make that clear in the course description. Please let us know when you book if you are or are not willing to share.

Food and Drink

For residential courses, unless otherwise stated, the course prices are inclusive of all food and drink. Breakfast and lunch are usually help-yourself meals. In some venues everyone is asked to help with some of the preparation for the evening meal, and the clearing up afterwards - this adds to the house-party feel of the course.

Pre-course communication

Ahead of the course, we will contact you to let you know any final details and share any information to help you prepare for the course. In those emails we may copy in everybody who's coming. This means we'll be sharing your name and email address with your tutors and fellow participants, wherever they happen to be based. There are lots of good reasons for this: it gives you an idea of who else is coming, it means you can get in touch before the course to coordinate travel arrangements, and it means you can share your writing after the course. If this is a problem for you, please tell us.

For residential courses, we'll also send you a separate email asking you to let us know about dietary requirements or other special circumstances. By replying to that email, you agree that we may use or share the information as necessary to ensure you have a safe and enjoyable time on the course. We'll delete it shortly afterwards.

Media Release

Writing & recordings

By attending the course you agree that any original writing you produce on the course may be placed on the website, social media channels or shared in our newsletter.

Some of our exercises involve making audio or video recordings. We'll share these with your tutors and fellow participants but, occasionally, they're so good that we can't resist sharing them with the wider world via our website or social media channels. By taking part in these exercises, you agree to this.

Photos

There's a fair chance that a photo or two will be taken during any Dark Angels course. These may even end up on our website or social media channels. If you really don't want a photo of you to end up on the web, let your tutors know (and try to stay out of photos!).

Conditions

Neither we, the organisers, nor the owners of any venues can accept responsibility for any loss, damage or expense sustained by participants as a result of any event or circumstance whether arising from natural cause, human agency, or otherwise beyond our control. The organisers and venue owners reserve the right to refuse a place and to exclude from a course any participant who, in their opinion, behaves in an abusive or disruptive manner. No refund will be given if an exclusion is made for this reason.

Here's a link to our [Privacy Policy](#).